

DAMAGE REPORT RECLAMATION

Frans Koppers Imports

...START WITH US

50 Cutten Place, Guelph , Ontario, N1G 4Z7

Phone (519) 829-1100 or toll free (866) 604 0490

Fax (519) 829-1179 or Toll Free (866) 418 9192

sales@fkimports.com

STORE NAME CONTACT NAME
CUSTOMER/CLIENT # STORE FAX
INVOICE/FACTURE # DATE

QUANTITY	ITEM #	DESCRIPTION OF ITEM	DESCRIPTION OF DAMAGE / REASON FOR CLAIM	UNIT PRICE	LINE TOTAL
			SUBTOTAL		
			SALES TAX		
			TOTAL		

- THANK YOU FOR YOUR BUSINESS. MERCI DE VOS AFFAIRES.
- ALL CLAIMS MUST BE MADE WITHIN 7 DAYS OF PRODUCT RECEIPT
- TOUTES LES REVDICATIONS DOIVENT ÊTRE FAITES DANS LES 7 JOURS DU RECU DE PRODUIT
- PLEASE CHECK YOUR ORDER UPON RECEIPT ONLY ONE CREDIT FOR DAMAGES CAN BE ISSUED PER INVOICE
- ALL RETURNS MUST BE AUTHORISED BY OUR OFFICE, UNAUTHORISED RETURNS ARE SUBJECT TO A 25% RESTOCKING CHARGE.
- TOUS LES RETOURS DOIVENT ÊTRE AUTORISÉS PAR NOTRE BUREAU, DES RETOURS NON AUTORISÉS SERONT SUJETS À LA CHARGE DE RÉAPPROVISIONNEMENT 25%.
- NO CASH REFUNDS - ANY CREDITS WILL BE TOWARD NEXT ORDER
- AUCUNS REMBOURSEMENTS D'ARGENT COMPTANT - TOUS LES CRÉDITS SERONT VERS LE PROCHAIN COMMANDE
- WE REGRET WE ARE UNABLE TO REFUND FREIGHT ON ANY ORDER
- NOUS REGRETTONS QUE NOUS NE PUISSIONS PAS REMBOURSER LE TRANSPORT
- MOST OF OUR ITEMS ARE HAND MADE AND PAINTED. SLIGHT VARIATIONS IN FINISH ARE NORMAL AND ARE NOT CONSIDERED DAMAGE
- LA MAJORITÉ DE NOS ARTICLES SONT FAITES PAR MAIN ET LES IRREGULARITÉS DE PEINTURE ET LA FINITION SONT NORMALES ET NE SERONT PAS CRÉDITÉES

ALL CREDIT REQUESTS MUST BE FAXED to Frans Koppers Imports Limited (519) 829-1179 or TOLL FREE AT (866) 418 9192 Or sent by Mail if fax is unavailable.

VISIT US ONLINE AT www.fkimports.com